

Patient Copayment Policy

To comply with the requirements of your health insurance plan and help keep healthcare costs as low as possible, copayments are due at the time of service, before you are seen by your provider.

Your copayment is determined by your insurance company and is your portion of the cost of your visit. Collecting copayments at the time of service is a contractual requirement for healthcare providers and health insurance plans.

What to Expect

- We verify your insurance benefits and identify the copayment amount required for your visit. This can be paid during your pre-check process or upon arrival at the clinic.
- We accept cash, checks, major credit cards, debit cards, and Health Savings Account (HSA) or Flexible Spending Account (FSA) cards.
- Payment is due before your appointment begins.

If You Cannot Pay Your Copayment

If you are unable to pay your required copayment at check-in, please discuss your situation with a member of our registration staff before your appointment. We will explain the options available to you.

Failure to pay a required copayment may result in your appointment being rescheduled, except in situations involving urgent or emergency medical care or when otherwise required by law.

Additional Patient Responsibility

Your copayment is not always the total amount you may owe for your visit. These additional amounts are determined after your insurance company processes your claim and are separate from your office visit copayment. Because we do not always know whether additional services will be medically necessary until after you are evaluated by your provider, you may receive a statement for an additional patient responsibility after your insurance company processes your claim. Depending on your insurance benefits, you may also be responsible for:

- Deductibles
- Coinsurance (a percentage due from the patient of the allowed charge)
- Charges for additional services such as X-rays, injections, casting, braces, durable medical equipment, or procedures
- Any services your insurance plan does not cover

Insurance Coverage

Patients are responsible for understanding the benefits and cost-sharing requirements of their health insurance plan. If your insurance information changes, please notify us before your appointment.

We appreciate your cooperation and understanding. Collecting copayments at the time of service helps us reduce administrative costs, maintain efficient operations, and continue providing high-quality patient care.